



Multicultural Community Service

GSA Service Catalog

Language Services Program

(738 II: SIN 382-1, 382-1 RC, 382-2, 382-2 RC, 382-3, 382-3 RC)

GSA Contract #: GS10F0203W

Contract Period: May 13, 2010 - May 12, 2015

Business Type: Non-Profit



Translation, Interpretation, Training

Contact:

Rosa Carrillo
Language Services Program Director

Phone: 202.299.9477
Email: rcarrillo@mcsdc.org

Josephine Butler Parks Center
2437 15th Street, NW
Washington, DC 20009

Main: 202.238.9355
Email: info@mcsdc.org
Fax: 202.299.9207

About MCS

The Multicultural Community Service (MCS) is a Washington, D.C.-based non-profit organization dedicated to fostering effective communication between English and non-English-speakers by breaking language barriers.

In the early 1990s following the devastating May 1991 riots that took place in the Mount Pleasant, Columbia Heights and Adams Morgan neighborhoods of Washington, D.C., which resulted from tensions between the African American and Latino communities, and between both communities and area law enforcement, several community residents gathered to discuss how they could help empower the residents of these neighborhoods to view diversity as a strength, not a weakness. These community members eventually formed MCS. Your partnership with MCS will not only meet all of your language services needs but



will help MCS further its non-profit work to promote civic participation in our nation's capital among low-income residents and residents with Limited English Proficiency (LEP).

For more information on MCS's work, follow this [link](#).

Language Services Offered:

Interpretation in more than 20 languages including simultaneous interpretation, consecutive interpretation and sight translation. All MCS interpreters have either completed MCS' 70-hour community interpreter training, are federal or state certified court interpreters, or hold a master's degree in conference interpreting.

Translation in more than 20 languages. MCS provides a quick-turn around translations for a variety of document, such as: legal briefs, brochures, transcripts, intakes, speeches. All translations are proof-read for accuracy and completeness. MCS' translators are members of the American Translators Association (ATA) or have a BA or master's degree in translation.

Interpretation Training; MCS is a leading provider of Community Interpreter Training that equips bilingual people with all of the tools they need to excel in providing high-quality professional interpretation services. This program is predicated on the belief that bilingual individuals not specifically trained in interpretation skills, while well-intentioned, are not best-suited to facilitate bilingual communication. The highly-regarded program teaches standards of professionalism, ethics, and cross-cultural communication preparing bilingual individuals to provide impartial, accurate, and culturally competent language services.

Customer Service is our priority

MCS' highly experienced staff is on call to provide you with excellent customer service to facilitate your language services needs.

Language Services Resources:

In order to aid you in selecting a Language Services partner, the following definitions and information may be helpful:

Interpretation

Interpretation is the oral translation of the language. There are three types of interpretation:



Simultaneous interpretation: for small or large scale events, this includes conference interpretation service, community meetings, or administrative hearings. This type of interpretation requires minimum of two interpreters per language and interpretation equipment (wireless, portable or interpreter booths). Simultaneous interpretation cuts meeting times in half, allows limited English speaking participants to receive the same information at the same time as their English speaking counterparts and eliminates the need to segregate people of different languages groups.

Consecutive interpretation: for attorney-client meeting, administrative hearings, also includes escort interpretation. For large scale events, this type of interpretation requires the English presenter to pause while the interpreter relays the message to the participants with limited English proficiency.

Sight Translation: oral language translation of documents during interpretation sessions.

Translation

Translation is the act or process of translating from one language into another (for example: translating a document from English to Spanish).

For additional information on MCS's Language Services Program, click [here](#).



Contract Information

Contract Number: GS-10F-0203W
Schedule Number: 738 II
SIN Numbers: 382-1, 382-1 RC Translation Services
382-2, 382-2 RC Interpreting Services
382-3, 382-3 RC Training and Educational Material

Terms and Conditions

382-1 Translation Services

(Days) Contractor's normal delivery time: As determined by MCS and customer

(Days) Contractor's expedited delivery time: 1 day (24 hours)

382-2 Interpretation Services

(Days) Contractor's normal delivery time: Not applicable

(Days) Contractor's expedited delivery time: Not applicable

382-3 Training and Educational Material

(Days) Contractor's normal delivery time: Not applicable

(Days) Contractor's expedited delivery time: Not applicable

MCS will not accept credit card orders over \$2,500.00.

Minimum Order: \$100.00 / Maximum Order: \$1,000,000.00



MCS Rates
Translation Services
SIN 382-1, 382-1 RC

Language	Rate per Word
Amharic	\$0.28
Arabic	\$0.25
Chinese	\$0.25
French	\$0.18
Hindi	\$0.25
Japanese	\$0.25
Korean	\$0.28
Spanish	\$0.15
Urdu	\$0.25
Vietnamese	\$0.15

MCS Rates

*Interpreting Services
SIN 382-2, 382-2 RC*

Language	Unit	Rate
Amharic	Per Hour	\$100.00
Cantonese	Per Hour	\$130.00
Hindi	Per Hour	\$108.00
Mandarin	Per Hour	\$120.00
Portuguese	Per Hour	\$90.00
Spanish	Per Hour	\$90.00
Tigrinya	Per Hour	\$100.00
Ukrainian	Per Hour	\$96.00
Vietnamese	Per Hour	\$108.00

MCS Rates

*Interpreting Services
SIN 382-2, 382-2 RC*

Volume Discounts

For More than 3 Interpreting Events in the Same Calendar Month

Language	Unit	Rate
Amharic	Per Hour	\$90.00
Cantonese	Per Hour	\$120.00
Hindi	Per Hour	\$100.00
Mandarin	Per Hour	\$110.00
Portuguese	Per Hour	\$83.00
Spanish	Per Hour	\$80.00
Tigrinya	Per Hour	\$90.00
Ukrainian	Per Hour	\$89.00
Vietnamese	Per Hour	\$100.00

MCS Rates

Training and Educational Material SIN 382-3, 382-3 RC

Length	Training Class	Class Size	Rate per Person
70 Hours	Community Interpreter Training	16 Person Minimum/ 20 Person Maximum	\$1,500.00



Photos on pages 1, 3 and 4 courtesy of Sebastian Podesta.